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DE RUEHMN #0235 1211807
ZNR UUUUU ZZH
R 301807Z APR 08
FM AMEMBASSY MONTEVIDEO
TO RUEHFSI/DIR FSINFATC
INFO RUEHC/SECSTATE WASHDC 8149

UNCLAS MONTEVIDEO 000235

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DEPT. FOR S/ES-O/CMS, WHA/EX, AND FSI/LMS/CMT

E.O. 12958: N/A

TAGS: [AEMR](#) [AMGT](#) [AR](#) [ASEC](#) [BL](#) [CI](#) [PA](#) [UY](#)

SUBJECT: CRISIS MANAGEMENT TRAINING -- DVC LESSONS LEARNED

REF: FSINFATC 01303

¶1. Post appreciates the CME we recently received and the opportunity to provide lessons learned.

¶2. Comments/answers are keyed to questions A-H in reftel.

¶A. DVC FORMAT: DVC format was effective and video/audio quality was good, with the exception of one or two brief periods of lag. Three hours was a sufficient allocation of time for the CME.

¶B. EXERCISE SCENARIO: The scenario was very appropriate for our post and our findings are being used to bolster our requests for a physical security upgrade. The DVC format provided sufficient realism.

¶C. The controller's interventions were appropriately timed and helpful.

¶D. Post has determined we need to improve our communication capabilities and enhance the DCM's strategic control. We also plan to map out improved coordination among agencies, to ensure united sit-reps are sent to Washington.

¶E. LESSONS LEARNED: Updates to the EAP will now be submitted electronically using the CEPA database. We intend to expand our contact lists to be all-inclusive. We've updated our Embassy skills data bank.

¶F. TRAINING: The DVC format was fine for the overview training, but since the Ambassador participated, we would have liked it to have started on time and stayed within the allotted duration. Embassy is following up with duck-and-cover exercises, CPR training, and first aid training.

¶G. FREQUENCY OF CMES: Posts with a higher threat level should receive the training more often. Once every two years seems an adequate cycle for CME's at our post, assuming we stay at the same threat levels.

¶H. We thank FSI for putting on an excellent program. Kudos!
Matthewman